

Andrew Beveridge

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Employment:

TechFix - **Managing Director, Web Developer, I.T. Support Technician** - 2011-Present

Responsibilities:

Developing and maintaining relationships with several small businesses and charities.
Hiring and managing contractors to assist with larger contracts.
Management of finances and accounts, compilation of VAT and annual returns.

Tasks:

Website design and development; PHP5, MySQL, HTML5, CSS3, JavaScript/jQuery.
User experience and usability testing, solution design and implementation.
Management of Linux web hosting server, system administration and configuration.
Providing 24/7 support for small businesses running Windows, Linux and Mac OS X.
Proposal, installation and configuration of office upgrade of Mac workstations and server.

Cerco IT Staffing Solutions - **I.T. Field Service Engineer, Team Leader** - 2010-Present

Worked for clients:

RAF, UK Border Agency, HMRC, DVLA, Post Office, Scottish Water, GeoAmey, Finning, Ernst and Young, Hilton Hotel, Marks and Spencer, Carphone Warehouse

On behalf of:

Fujitsu, Hemmersbach, Caggemini, Xerox, Ricoh, Netsolve, Biomar

Responsibilities:

Communicating effectively with customers to gather information and assess tasks.
Leading and managing small teams of engineers to execute site-wide tasks.
Accurate reporting of work performed including performance of team members.
Working in a secure environment (SC clearance, government contracts etc.)

Tasks:

Server diagnostics, installation and replacement.
Network diagnostics, configuration and cable routing, including Cisco systems.
Desktop PC installation, repairs, upgrades and cable routing.
Printer (Laser and Thermal) installation and repairs.
Audit of all I.T. systems, monitoring and identification of inefficiencies.

Education:

Heriot-Watt University, Edinburgh - **Software Engineering MEng** - 2010-Present - Average: 67% (2:1)

Software Design and Development

This taught me valuable time/project management skills which I have since used in jobs.

Database Management Systems;

Already having some experience with MySQL, I gathered a deeper DBMS understanding.

Programming Languages

My first foray into lower-level languages such as C, we executed basic lexical analysis.

Computer Graphics

I learned how to animate in OpenGL while gathering understanding of horse anatomy!

Operating Systems and Concurrency

Again delving into lower level programming, I developed an understanding of threads.

Interaction Design

As a group, we designed an interface for a smartphone app, winning 1st prize for it.

Unique I.T. Training, Crewe - **Unique Certificate in Systems & Networking** - 2010

St. Columba's RC High School, Dunfermline - **Scottish Highers** - 2009-2010

[A] - Maths, Physics, Technological Studies, Computing. [C] - Chemistry, Art & Design